

# Scrub DEE Dog, LLC

(Professional Dog Grooming)

Gail Cabot, Owner/Groomer

1208 South Walton Boulevard \* Bentonville, AR 72712

479.268.0213

## STORE POLICIES/DISCLOSURE

1. No refunds on grooming services performed on your pets.
2. Scrub DEE Dog, LLC has the right to refuse future grooming services and the right to reject future appointments.
3. All sales are final on merchandise and retail items.
4. No future payments on future grooming services.
5. Please allow 7-10 business days on special ordered merchandise or retail items.

### **CANCELLATIONS:**

24-hour notice to cancel is strictly enforced and required. If you do not cancel your appointment, you will be considered a NO SHOW and a \$25.00 NO SHOW fee will be added to your next grooming service bill. As stated above, I work on appointments only and slots get filled quickly. It is very difficult to replace your time slot with another client on short notice.

### **LATE DROP OFF OR PICK UP:**

It is very important that you are on time for your dog grooming appointment when dropping off or picking up your pet. I understand when you leave from dropping off your pet, things do happen. Please provide the courtesy of calling to let me know. As stated above, I try to provide the most comfortable surrounding for all the pets I groom and can not allow too many pets to be picked up late as this would provide an uncomfortable and unfair environment for my next client and pet.

### **NSF / RETURN CHECK FEE**

If your check is returned for insufficient funds, a \$30.00 returned check fee will be applied to your next grooming service bill and future checks will no longer be accepted. All future payments will need to come in the form of Cash, Credit or Debit only.

### **CARE FOR YOUR PET**

Please feel free to use the front yard to walk your dog before or after his or her grooming appointment. As a courtesy – Scrub DEE Dog will provide waste bags and receptacles for your use. It is very important that you kindly, please use these items and clean up after your dog.

\_\_\_\_\_  
Client Name (Printed)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Client Name (Signature)

\_\_\_\_\_  
Pet Name